

# STAGE 3 WATER RESTRICTIONS NOW IN EFFECT

Due to the exceptional drought and significant reduction of water rights, Healdsburg's City Council implemented new water restrictions to preserve our water supply through the remainder of the dry season. Effective on June 8, 2021, Stage 3 mandatory conservation seeks a 40% reduction in water use citywide with additional rules and residential water allowances.

## TO ACHIEVE THE REDUCTION GOALS ALL RESIDENTS AND BUSINESSES SHOULD TAKE THE FOLLOWING STEPS:

**WATER ALLOWANCE:** RESIDENTS ARE PROVIDED A WATER ALLOWANCE OF 74 GALLONS PER PERSON PER DAY.

**IRRIGATION:** ALL IRRIGATION - DRIP OR SPRINKLERS – IS PROHIBITED FOR ALL RESIDENTIAL, COMMERCIAL AND INDUSTRIAL CUSTOMERS.

**HAND WATERING:** Allowable if within the residential water allowance or commercial reduction mandate.

**OUTDOOR:** Hosing driveways, hardscape areas, powerwashing and washing personal vehicles are prohibited.

**NEW LANDSCAPING:** Planting of any new landscaping or grass is prohibited.

**COMMERCIAL + INDUSTRIAL:** Must meet a 40% reduction or demonstrate all necessary conservation steps have been implemented.

## ENFORCEMENT + FINES

Water allowances and reductions will be strictly enforced. City staff will monitor usage weekly, especially the City's highest water users, and contact residents approaching their water allowances.

Fines and penalties of up to \$1,000 per day will be applied to those that do not comply.

If you observe water waste or would like to alert the City of a concern, please contact: [conservation@ci.healdsburg.ca.us](mailto:conservation@ci.healdsburg.ca.us)

More information on water restrictions can be found here: [ci.healdsburg.ca.us/714/Current-Drought-Information](https://ci.healdsburg.ca.us/714/Current-Drought-Information)

If you have water waste complaints, please direct them to: [savingwaterpartnership.org/water-waste](https://savingwaterpartnership.org/water-waste)



**SMARTLIVINGHEALDSBURG.ORG**

[conservation@ci.healdsburg.ca.us](mailto:conservation@ci.healdsburg.ca.us) | 707.431.3122

# WHY DO WE HAVE A WATER BUDGET?

Healdsburg's water rights were drastically reduced on June 1, 2021. Due to insufficient conservation and low flows in the Russian River, all water rights holders north of Healdsburg received a notice of water unavailability from the State Water Control Board. The notice of unavailability informs water right holders that water is unavailable and that diversions under those water rights should stop. For municipal water right holders, the State Board will allow continued diversions necessary to sustain public health and safety needs. Therefore the City is required to prioritize water demands based on public health and public safety need. The water budget was designed to satisfy indoor water needs such as flushing, showering, clothes washing and cooking and still have adequate water supply for local businesses, healthcare facilities and schools.

**3 HUNDRED CUBIC FEET (HCF) =  
2244 GALLONS PER PERSON PER MONTH =**



Account Number		Name		Service Address	
Read Dates		Billing Days	Code	Meter Readings	
Present	Previous			Present	Previous
5/03/2021	04/04/2021	29	MR	52213	51797
5/04/2021	04/05/2021	29	MR	1626	1616
				Multiplier	Usage
				1	416
				1	10
					Units
					kWh
					HCF
<b>SUMMARY</b>		PREVIOUS BALANCE			
		BALANCE FORWARD			
		RATE		USAGE	
2021		Customer Charge D1	0.000000		
2021		Electric Tier 1	0.136000	296	
		Electric Tier 2	0.171100	120	
		<b>Total Electric Charges</b>			
		Public Benefits Charge 2.85%			
		CEC Energy Surcharge .0003			
		Water Service Charge			
		Water Usage Charge-HCF W1	5.510000	10	
		<b>Total Water Charges</b>			
		Sewer Service Charge			
		Sewer Usage Charge A1	10.410000	7.22	
		Residential-Storm Water			
		<b>Total Storm/Sewer Charges</b>			
		<b>CURRENT CHARGES</b>			
		<b>TOTAL AMOUNT DUE</b>			
<b>WATER USAGE HISTORY</b>		Avg. kWh per day	Water Usage (Gallons)	Avg. Gal per day	
14	7481	258			
21	4488	140			
23	4488	155			
27	7481	258			
26	7481	227			
21	7481	241			
12	7481	227			
13	12717	424			
14	10473	374			
12	11221	351			
13	9725	335			
13	7481	249			
20	8229	257			
Account Type	Bill Date	Due Date	Amount Due	Payment Type	
RESIDENTIAL	05/21/2021	06/15/2021		PLEASE PAY BY DU	

## HOW TO READ YOUR UTILITY BILL AND WATER METER

Your current water use is billed in Hundred Cubic Feet (HCF) and can be found on the top right of your utility bill.

Your historical daily average in gallons is shown at the bottom left. Divide this number by the number of people in your household to get the average gallons person per per day.

The winter months are a good indication of your monthly indoor water use.

To read your water meter go to: <https://bit.ly/3iAskca>

## A BREAKDOWN OF DAILY INDOOR WATER USE BY AVERAGE US HOUSEHOLD

\*Average 2.65 people per household

### APPLIANCE

- TOLIET
- SHOWER
- FAUCET
- WASHING MACHINE
- DISHWASHER
- OTHER

### GALLONS PER DAY

- 33 GALLONS
- 27 GALLONS
- 27 GALLONS
- 22 GALLONS
- 2 GALLONS
- 4 GALLONS



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